

Privacy policy

1 Collection and use of personal information

We may collect the following information about you: name and job title; contact information including email address; other demographic information such as postcode, preferences and interests; and any other information relevant to customer surveys and/or offers. This information is required to understand your needs and provide you with a better service, and in particular, for the following reasons: internal record keeping; to improve our products and services; to periodically send you promotional e-mails about new products, special offers or other information which we think you may find interesting by using the email address that you have provided. If at any point, you decide that you would rather not hear from us, please let us know by emailing customercare@assistlaw.co.uk

2 Disclosure to 3rd parties

We will not sell, distribute or lease your personal information to any third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen. If at any point, you decide you would prefer not to be sent information about these carefully selected third parties, please let us know by emailing

3 Children

We do not knowingly collect or store any personal information about children under the age of 16

4 Data controller

Under the UK Data Protection Act 1998 we have to say who the 'data controller' is for www.assistlaw.co.uk and services provided through our websites. The data controller is the organisation responsible for protecting information and, in our case, is Assist Law, unit 9 Morston Court, Aisecome Way, Weston Super Mare, BS22 8NG

5 Subject access request

You may request details of personal information which we hold about you under the Data Protection Act 1998.

If you would like a copy of the information held on you please write customercare@assistlaw.co.uk. And we will reply with further details. If you believe that any information we are holding on you is incorrect, or incomplete, please write to us as at the above address. We will promptly correct any information found to be inaccurate.

We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1st September 2014.